



Professor Marcy Rosenbaum

Difficult Clinician Patient Interactions

Masterclass for Consultants

Human Factors in Patient Safety, Department of Surgical Affairs, RCSI

Date and Time: 17 June 2022, 10.00am to 5.00pm

Location: 3rd Floor, Education Centre, 26 York Street, Dublin 2



We are delighted to be able to reinstate our **Masterclasses for consultants** after a gap of two years and we are pleased that Professor Marcy Rosenbaum will deliver a Masterclass during her Fulbright sabbatical with us in RCSI.

Marcy is an expert in the skills that make difficult healthcare conversations easier, has published widely on the topic and is a world renowned trainer in training clinicians to use these skills effectively. The Masterclass will involve skills rehearsal with simulated patients and families. This Masterclass provides consultants with an opportunity to refresh their expertise and to learn about the specific skills being taught to their trainees and NCHDs in the Human Factors in Patient Safety programmes.

Professor Marcy Rosenbaum, PhD University of Iowa, US is Professor of Family Medicine and Faculty Development Consultant in the Office of Consultation and Research in Medical Education at the University of Iowa Carver College of Medicine in the US. She has been actively involved in research and teaching related to clinician-patient communication and medical education for over 30 years. She oversees communication skills training for students, residents and practicing health care providers at the University of Iowa Hospitals and Clinics. She also directs several comprehensive faculty development programs at the University of Iowa and is one of the primary faculty members for the UI Masters in Medical Education Degree Program. She is current President of EACH: International Association for Communication in Healthcare and previously helped found tEACH, the teaching committee of EACH

For more information to register, please scan the QR code or email MSchHumanFactorsPS@rcsi.com

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